

QUESTION 1:	I attended the event as an/a:	TOTALS	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
	Exhibitor	1	6.00%				1											
	Live Contractor	3	19.00%					1			1						1	
	Virtual Contractor	12	75.00%	1	1	1	1		1	1		1	1	1	1	1	1	1
	Office Personnel	0	0.00%															
	Other	0	0.00%															
		16	100.00%															
QUESTION 2:	How organized was the event?																	
	Extremely organized	10	63.00%	1		1	1	1			1			1	1	1	1	1
	Very organized	6	37.00%		1			1		1	1		1	1				
	Somewhat organized	0	0.00%															
	Not so organized	0	0.00%															
	Not at all organized	0	0.00%															
		16	100.00%															
QUESTION 3:	Virtual Education Platform: On a sliding scale from 0 (easy) to 100 (difficult) - how would you rate the ease of use for the Virtual Platform, website and classroom?																	
	0-20	4	31.00%		1	1	-					-	1			-		1
	21-40	1	8.00%										1					
	41-60	1	8.00%							1								
	61-80	0	0.00%															
	81-100	7	53.00%	1				1	1	1				1		1	1	
		13	100.00%															
QUESTION 4:	How helpful was the content presented in the event?																	
	Extremely helpful	7	44.00%	1			1	1						1	1	1	1	
	Very helpful	7	44.00%		1	1		1		1	1		1					1
	Somewhat helpful	2	12.00%								1	1						
	Not so helpful	0	0.00%															
	Not at all helpful	0	0.00%															
		16	100.00%															
QUESTION 5:	What would you like to see at the next Winter Conference?																	
	Comments																	
QUESTION 6:	How would you rate the value of the cost of the show?																	
	Excellent	6	37.50%			1	1							1	1	1	1	
	Above Average	6	37.50%	1					1	1	1		1	1				
	Average	3	19.00%		1						1							1
	Below Average	1	6.00%					1										
	Poor	0	0.00%															
		16	100.00%															
QUESTION 7:	How can we improve our events:																	
	Comments																	
QUESTION 8:	How easy was it to find what you were looking for on our website?																	
	Extremely Easy	8	50.00%			1	1	1					1	1	1	1	1	
	Very Easy	4	25.00%		1				1		1							1

	Somewhat Easy	4	25.00%	1						1		1	1							
	Not so easy	0	0.00%																	
	Not at all easy	0	0.00%																	
		<u>16</u>	<u>100.00%</u>																	
QUESTION 9:	Do you have any other comments, questions or concerns?																			
	Comments					food	bm	op	-	Great	-	THAN	no	Just	w	-	Enjoy	More	-	
QUESTION 10:	Overall, how satisfied or dissatisfied are you with the Virginia Water Well Association?																			
	Very Satisfied	9	56.25%			1	1			1		1					1	1	1	1
	Somewhat Satisfied	7	43.75%	1	1					1		1		1	1	1				
	Neither Satisfied nor dissatisfied	0	0.00%																	
	Dissatisfied	0	0.00%																	
	Very Dissatisfied	0	0.00%																	
		<u>16</u>	<u>100.00%</u>																	

2021 WINTER CONFERENCE . VIRGINIA WATER WELL ASSOCIATION

SURVEY RESULTS COMMENTARY:

Q5: *WHAT WOULD YOU LIKE TO SEE AT THE NEXT WINTER CONFERENCE?*

- Food
- Back in Richmond
- People in-person haha
- Build a sense we are all as one
- Exhibit hours in between classes
- No pandemic! CDL license update with FMCSA new drug and alcohol clearinghouse? Proper use of common drilling tools, i.e. chain wrench, petrol, pipe wipers, spear, overshot, casing grab, hook jaw & heel, casing cutter, torches, welder, etc.
- much of the same, since I'm a pump tech I would like to see more on the pump/water treatment stuff
- Kinda the same, I'm a pump tech and could always use some more insight to that world.
- More on the regulations for drilling wells (changes)
- More speakers/classes per VDPOR
- Masters exam study guide
- accounting for your business

Q7: *HOW CAN WE IMPROVE OUR EVENTS?*

- Food
- more classes to pick from
- offer more classes in shorter segments
- basic great class - less is more with a larger class we should be able to increase interaction
- raffle for contractors and/or silent auction
- I think you guys did a good job since covid has thrown a wrench to things, you were able to adjust the classes on the fly too
- I think it was a great job for the circumstances that we have been handed to us with COVID 19
- I don't know of change
- The cost of attending the conference without the added cost of staying in a "pricey" hotel was a welcome change for those who are truly micro businesses. The loss of income for those entities is at least doubled, when they have to take time off from working in the field. Maybe a less expensive venue for holding classes would be a better use of the association's funds, as well as its members.
- It was very diversified and interesting. Can't think of a thing.

Q9: *DO YOU HAVE ANY OTHER COMMENTS, QUESTIONS OR CONCERNS?*

- Food
- like the zoom option to stay
- Great job Christina
- THANK YOU!
- No
- Just wanted to say thank you and can't wait to see y'all again at the next one. Keep up the great work.
- Enjoyed the class
- More classes such as those held as "field days" similar to the one held in Rockville, VA would be ideal.
- Classes and entire seminar handled very well.